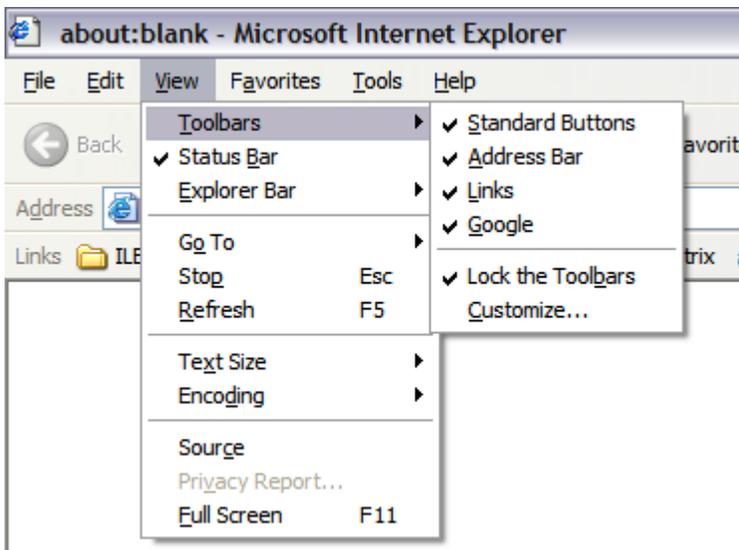


Internet Explorer 5.5 Configuration and Pop Up Blocker Identification/Disable Procedures:

NMCI Version

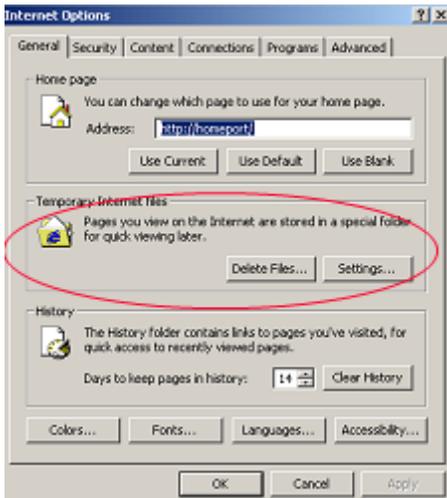
- With Internet Explorer open, please click on View and then Toolbars. Look for any entries besides Standard, Address, Links or Lock the Toolbars that you find for Search Toolbars such as the Yahoo Companion, Google, My Websearch, Earthlink, etc. These programs have built in Pop Up stoppers that can prevent courses from launching properly. Also disable any known installed Pop up blockers on the system. You may also try holding down the Control key (Ctrl) on the keyboard and click the Launch button. Keep holding the key down until any new windows appear or 10 -15 seconds of time has passed. This technique helps to bypass some Pop Up blockers.
- If you are unable to disable the Pop Up Blocker, you will need to call the NMCI Helpdesk to have the toolbar removed from your system. **NMCI Help Desk Phone Number: (866) 843-6624.**



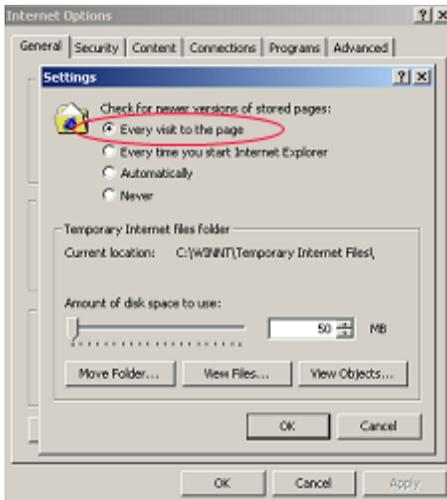
- Click on "Internet Options"



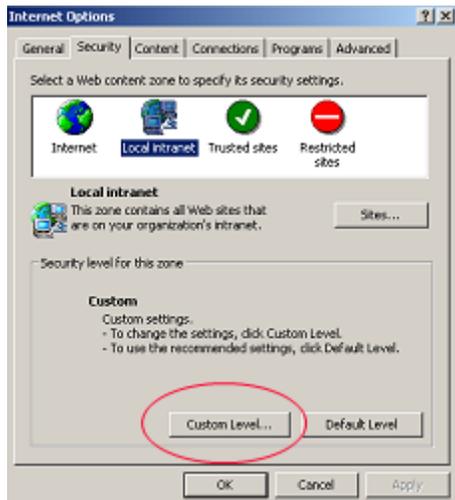
- General Tab.
Under "Temporary Internet files", click the Delete Files button(answering yes to all offline content),



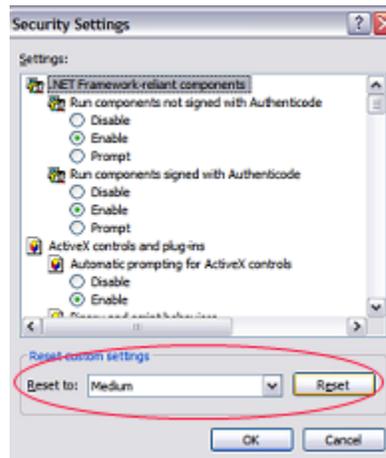
- Click the "Settings" button. Select the option "Every visit to the page" and then Click "OK".



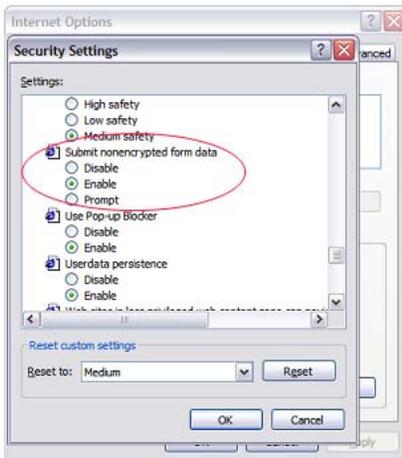
- Click the Security Tab
Under "Security level for this zone" click "Custom Level" Button.
In the "Security Settings" window, Under "Reset custom settings", choose "Reset to Medium" and press Reset
Answer "Yes" to the "Are you sure you want to change the security settings for this zone?" Warning Prompt.



A.



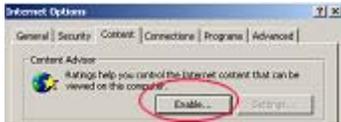
B.



C.

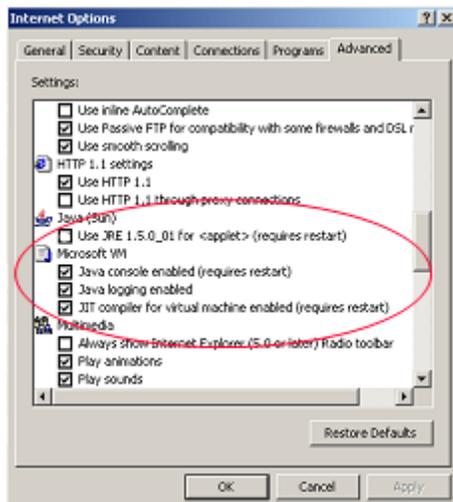
- Under the top section for Settings, Ensure "Submit nonencrypted form data" is "Enabled", and click "OK".
- A message will appear asking "Are you sure you want to change the security settings for this zone?" Click "Yes".

- Click on the Content Tab
Under Content Advisor, ensure the button says "enable".



- Click on the Advanced Tab

On the scroll list, uncheck any items for Java(Sun) if listed.
 Scroll down to Microsoft VM menu
 Ensure all three items are selected (Java Console, Java Logging, and JIT Compiler)
 Click "Apply" and "OK"



*****Not all workstations have both Microsoft VM and Java(Sun) installed. If your workstation does not have a listing for Microsoft VM, please ensure that you have the option for Sun checked. **Note: If your Java(Sun) install is version 1.5.0_01, it will need to be uninstalled, and a known working version installed in its place. JRE Version 1.5.0_04 is recommended. Please see the Java(Sun) install document for details.**

- **Reboot the computer after making the above changes to refresh the system files.**